

Profa

CREATING THE LINK

SYMBOL: TYPE: WEBSITE NATURE: BUSINESS

Imagine an environment where one gets or can get services at the nearest proximity within a short time. Imagine when such is done without stress, fear and insecurity. Imagine a scenario where you don’t have to worry about the sustainability of services and satisfaction that you deserve for receiving such paid services. Imagine that you don’t have to be stressed in seeking services whether at home, on route or abroad, in relation to your residence or location at a particular point in time especially at your own convenience. It is our goal to make these imaginations a reality for you.

We provide and short-circuit services at professional and skilled levels of workers that are within your vicinity or location at a time. As our client, we are making it easy for you to access them. We serve as third party in your transactions ensuring that that our clients and workers get the satisfaction they deserve. **A worker is the skilful or professional personnel, group or company that is to be paid for his intended services. The client is the one or company who needs a service and is willing to pay reasonably for that service.**

We link workers to clients creating an official relationship based on credibility, efficiency, trust and integrity. By this, we provide a working network of people where response is a key feature. We deal with honest and trained workers who are faithful and time conscious as failure to this allows our system to punish such attitude. Notwithstanding, we favor both the workers and clients by maintaining a conducive environment as we exercise our third party functions. This ensures that each party, client and workers, be confident of their rewards and also be satisfied if penalized for defaulting to pay or render services. How do we intend to do this? You can read up on **CREATON OF PROFILE AND CREATON OF SLIP.**

Maybe you are skilful enough or you know someone who is, but nobody seems to appreciate or notice, you feel you don’t get the attention you attention or don’t have enough channels, otherwise **connections,** for people to see all your values and hard work. This could all change for good. Probably you relocated to a new place and need to start to market yourself again, you require customers within your new vicinity; this we can help you with. We can make it happen. However, we advise beginners not to registers. If you are just starting to practice or not properly equipped (that means you are a beginner), we advise you to register at **amateur section** or better still, not to register. This is so as to ensure efficiency as we may not pay you if the client is not satisfied with your services. We advise that you work or train under skilled or professional personnel, association, or company to gain more experience.

**CHALLENGES YOU MAY HAVE**

A lot of people have had issues and complains especially in dealing with workers. We will outline some of these challenges as we express how we intend to solve or handle these challenges.

1. **What is the guarantee for a worker especially when I don’t know him?** We have the necessary details of the workers. This allows him to be traceable by us, government and financial agencies. We also provide a level of such information to you create a slip, as our client. This means you will have to note his details, even though not all be made available for is safety, unless when necessary.

Also, over time, we are working on a legal unit where we can carry out legal actions against the defaulter; client or worker. For now, legal action is to carry out by the party affected, but we will provide information when necessary. On the financial aspect, please read on transaction basis and opening of profile.

1. **How close can a service be as to be rendered to me when I need it?** We have a vision to make services available to you at the nearest proximity. We started from a state and we intend to cover the country and even worldwide. However, you can also create a suggestion or complain under the **support unit.**  You can also tell us how and where to get or access reputable workers available.
2. **What if the services rendered was not satisfactory, how do I recover my payment?** We do not want this to happen as we have your interest at heart. However, the payment for services are **refundable** if the services provided were not satisfactory, of course verified without doubt, depending on what you indicated. Please, bear in mind that we **care a lot for our workers and will not allow them to be maltreated or cheated. We may credit the worker if we notice that the client is taking unsatisfactory advantage against the worker.** Same goes for the client if the worker defaults, is insincere, inconsiderate and/or insubordinate. Our aim is to create a system based on honesty, integrity and trust. We are mainly a channel and knowing that there are **NO PERFECT NETWORK SYSTEMS,** We exert excellence, or are at least close to perfection
3. **As a worker, what guarantee do I have that will be paid for the services that I rendered?** We are the third party in the transactions between you and the client. We are there to satisfy both you and the client. Before a job notification is sent to you, the client must have paid us for your intended services. You only have to respond early enough, within the stipulated time as not to be penalized or have the job transferred to another. Upon satisfaction of client, you will be credited with the payment.

**Make sure that you** confirm that the client has paid before your services are rendered. You can do also do this with the job slip, screenshots, SMS or you can even call us. Failure to confirm may result in difficulties, frauds or victimization which is on you as risk. Nevertheless, we will notify you on your job alert in your profile. The earlier you confirm the better.

**E) How safe am I especially if the service personnel are within my residence proximity?** We always have reputable workers working with us. That’s why we choose them. Also we have the details of the worker(s), and will provide it to you when necessary. You can also upload audios, videos, or snapshots of attempts to tamper with your safety or comfort. You can also take the following tips to ensure your safety:

*1) Do not give the worker access to private items, keep them safe. Where it cannot be avoided, stay with him or keep someone with him. Bear with us; we intend to also have a* ***subordinate unit*** *where personnel can be sent to supervise the work and workers on your behalf. Bear in mind that you will also have to pay for the subordinate unit services. We will do this when our clients request at a good percentage for them.*

*2) You can take snapshots, videos or workers. If a worker refuses so, you can reject him and notify us for us to transfer the job to another person if he confirms this. If he is found wanting, he may have to be penalized especially at his inconvenience. You may also have to pay for the workers’ transportation. You may have to pay for his transportation, if he indicated so.*

*Also any ill or unlawful treatment of workers* ***will not be tolerated.*** *On such cases, we may have to pay the worker 20% of your payment while including his transport fare, whether or not job was carried out. We will only refund you 65% to you if he didn’t request for his transport fare/fee. This is done to ensure sincerity, professionalism, integrity and limits of cheats and fraud.*

*3) It is an* ***official environment*** *and should remain as such. Any casual relationship that may result is not accountable to us, and is not within our concern and business environment. For this reason, we advise that you contact worker* ***through us****, as we are not liable for any misbehaviors of the worker outside working ethics.*

*4) Do not give out personal details to workers; you have a social responsibility to protect yourself*.

**F) What if services are expensive?** We are with considerate workers who understand the purpose of this platform in marketing. However, it is a fact that some services will be expensive depending on their nature. We have honest and skilful workers that render quality services and do not wish to be underpaid. It will interest you to know that servicers are negotiable before creation of transaction slip. You can also suggest in the suggestion icon about the price of services and we will see to it that it is addressed.

**G) Why should I join your platform or seek your services when there are other out there?** Yes, there are other platforms and more may yet come out. However, **there are interesting spectacular and unique features about us:**

*1) We connect you to your client and send you notifications of job. Once you are notified, you are sure that the client is willing to pay and has already paid us. You can easily get it from us after satisfactory completion of job.*

*2) As a client, a part of your payment is very refundable provided services were not rendered or were not satisfactory after confirmation.*

*3) We don’t only connect you; we also serve as a third party in your transactions, as a supervision unit. This is to ensure quality service hood and payment. In case of unlawful actions, we can provide you with evidences if necessary. Also bear in mind that we have our limits.*

*4) We also notify you if we are unable to find the job specifications you need; thus we know what we have and what we are working on.*

*5) As such as there are charges, we mean business and intend to help the network to shine brighter. We are the bridge linking everyone in his or her network.*

**H) Can I involve other people in this platform?** Of course you can. We need skilled and professional workers that can deliver the service needed with efficiency and urgency, as we get better in our platform. We also wish to display the abilities and creativities of workers who are yet to come to the spotlight as we offer them the platform to do so. This will their work and Career better, easier, more lucrative and, safer.

Therefore we employ you to inform other workers of the wonders of our network platform and refer more people on our refer options. We are working on a unit that can reward you as we definitely have you in mind. We understand the terms of business and so know what we need to do as we develop help others with our platform. Maybe you are a referee of a worker; you ask that you to sign in the refer option as a guest and fill the necessary details

1. **Is the government in support of our platform? What is my financial security?** We are a freelance and are not working **for or with** the government. However, we assure you that we have not broken any law and we don’t intend to. We are primarily a network platform creating the link because of the need for seriousness and dedication in services which a lot of people have abused over time. We are also able to discipline any party for insubordination without having to go through all the stress. While registering, you will see why we are dependable and capable to serve you.

Also, we are yet to finish the legalities/legal entry for our platform. The reason for this is to prepare us for the future should a need arise based on legality. This is also to satisfy clients and workers assuring them as our dedication to their happiness. We are here to serve and together, we create a powerful link where on one is left out.

Creation of profile

The following steps will be undertaken if one (worker) wants to create his account so that he can be a benefactor of our services and also be accessible to us for efficiency.

Each worker will have to have a profile of s database secured with a password for security reasons. The worker will input and save his personal, residence, identification, nationality, work, referees, accounts and relationship details. This profile will be completed upon the payment of a token of N150. This means he should be careful in his registration and be sure to give us the right details as this may delay his payments if details are wrong. He will be allowed to edit certain details or add secondary data. If he needs to edit his primary data, he will have to do so a week before he is assigned a job and we will have to verify the need to change. If he does so less than a week or after being assigned a job, we may not be able to effect changes as we will work with the formal data in his, payments. He will also need to agree to our terms and conditions.

Workers are also advised to charge reasonably with negotiations conditions so as to attract clients. Outside other normal service charges, any other agreement you have with the client is not within our control and we are not liable for agreement made or held outside your profile.

Upon service alert, when your services are needed, we will call upon you via SMS and/or email to respond. **Service allocation will be based on who registered first, who hasn’t gotten a service job yet and/or whom has the highest service points (**service points are based on the commendation of the clients that you rendered **your** services to**).** You **will have to respond within the next 2 hours or the service will be shifted to another person and you may be penalized. You will have to log in and indicate whether you are available to carry out the service of not. The work slip that will be generated must be signed by the client and provided as evidence before we can pay you for your services. This is very important so as to boost integrity and also boost the morale of both client and worker.** Please we ask that you register carefully and adhere to the instructions and terms of our platform.

Transaction basis/creation of slip

When a client logs into the website, he will search for a particular service which may include advanced searches. This will direct them to a worker’s profile, and he can view the details. With or without negotiations, he will select the worker he wants based on the satisfaction he desires as he fills in the details. After this, he will have to pay a token of N150 together with the service charge using his issued card or a Remitta system fund. He will be directed and connected to a worker (if he enters the right information) available within few minutes or directed to another f he wishes. The worker , that accepts the offer, has about one, 1, to two, 2, hours to respond or otherwise it will be forwarded to another worker. If we don’t have such worker, we will notify you of the nearest worker of whom you may cancel his services if you don’t want. We will refund you if there are available worker and/or if you reject the substitute worker.

The worker receives the alert and confirms, he will come to you and you will have to confirm worker with the work confirmation and slip. Remember you will have to sign on the work slip with necessary information. When worker is done, issue him the receipt because he will need the receipt to be funded. Payment will be transferred to worker after satisfactory filling and submission, within 48 hours.

Payment can be withheld from worker depending on both your response and worker’s; we need moderate satisfaction to credit the necessary party. Please not all the warning as giving in the about us option. Make sure you treat workers well; they are our pride and we will fund them part of your payment if you mistreat them; this is a business and we wish to maintain that environment. We want everyone to be happy and to enjoy the necessities placed in this platform for the good of everyone.

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